

GENERAL WARRANTY

SCOPE OF WARRANTY

Majordog warrants each product sold by Majordog or its authorized dealers ("Product") to be free of defects in materials or workmanship for as long as you own the Product, or for the maximum period allowed by the laws of your jurisdiction, if less.

EXCLUSIONS FROM COVERAGE

Excluded from coverage under this warranty are the following:

- Products purchased other than from Majordog or from an authorized Majordog dealer.
- Damage resulting from abuse or misuse.
- Damage resulting from extended wear and tear.
- Damage resulting from tampering or a customer modification.
- Damage resulting from exposure to a caustic substance.
- Consequential, incidental, indirect, punitive, exemplary, and/or special damages (although some states in the United States do not allow the exclusion or limitation of consequential or incidental damages, so this exclusion might not apply to you).

This warranty is the exclusive warranty provided by Majordog relating to the Product and, to the maximum extent permitted by law, Majordog disclaims all other express or implied warranties.

WHAT YOU WILL NEED TO DO TO RETURN DEFECTIVE PRODUCTS

Bring the Product to the store where it was purchased OR call Majordog for a Return Authorization Number ("RA#").

To obtain an RA#, please take the following steps:

- call us at 1-561-227-4093;
- tell us WHAT you are sending back;
- tell us WHY you are sending it back; and
- record the RA# and details for your future reference.

To ship the Product back to Majordog, please take the following steps:

- include a copy of the original proof of purchase or receipt;
- include a brief description of the problem;
- include the RA#;
- mark or identify the defect with a piece of masking tape (if applicable);

- print the RA# clearly on the outside of the box; and
- ship the Product to the following address:

Majordog Returns

5657 45th St.

West Palm Beach, FL 33407

Attn: Warranty Department (RA # _____)

Please ship the Product freight prepaid and insured (Majordog assumes no responsibility for Products during shipment from the customer to our Warranty Department and shipping charges are not refundable).

If Majordog determines that the Product is defective, Majordog will either replace the Product or repair the Product. All determinations made by Majordog will be within Majordog's sole discretion and will be final.

All returns by Majordog in the United States will be sent using ground shipping; shipments being returned to a P.O. Box will be made using U.S. Mail. All returns to international customers will be sent using standard shipping.

STATE AND INTERNATIONAL LAWS

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state in the United States and in other countries.